

Made under part 7 of the Planning and Development Act 2007

I, Trent Varlow, delegate of the planning and land authority, pursuant to section 162 of the Planning and Development Act 2007, refuse, the proposal for construction of a temporary green waste facility, access road, shed, landscaping and earthworks, and associated works, at Blocks 1466 & 1582 Section 0 Belconnen, based on the plans, drawings and other documentation applied for in the development application.

> DA Number: Block: Section: 00 Suburb: Application lodged: Assessment track: Merit

This decision contains the following information: PART A – conditions of approval PART B - reasons for the decision PART C – public notification & entity advice Attachment 1 – administrative information Copies of entity advice - as attached

A copy of the development application and this approval may be inspected at the planning and land authority's office from 9:00 am to 4.00 pm, Monday to Friday at 480 Northbourne Avenue, Dickson, ACT 2602

Varlow

CONTACT / ENQUIRIES

Phone: (02) 6207 6383 Online Form: https://www.accesscanberra.act.gov.au/app/forms/epd_feedback

Trent Varlow Delegate of the Planning and Land Authority 1 September 2022

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PART A – REASONS FOR THE DECISION

In accordance with section 119 of the *Planning and Development Act 2007*, the application was refused because it did not comply with the legislated requirements for merit track applications. The application was assessed as being inconsistent with:

- The defined use as proposed (temporary use).
- Section 120(a) & 120(b) of the *Planning and Development act 2007.*
- The relevant development table and zone objectives for the NUZ1 Broadacre zone
- The relevant codes, being the; the Non-Urban Zones Development Code (NUZDC) and the Parking & Vehicular Access General Code
- The advice given by entities, the entities being ICON Water, Evoenergy (Electricity), Transport Canberra and City Services Directorate (TCCS), ACT Emergency Services Authority (ESA) and ACT Heritage Council

PROPOSED USE

The application outlined the proposed development as a temporary use green waste facility, the Authority assessed the development as being inconsistent with a Temporary use development. With the following elements in part contributing to this determination;

- Predicted traffic generation
- Proposal for a substantial built form (shed) that is of permanent construction
- Issues with site remediation

Given the associated impacts the above elements have on surrounding infrastructure (i.e. the road network) and the subject site (permanently constructed elements/ remediation) the development cannot be deemed temporary.

With the development not considered of temporary use it has been deemed that the development is a recycling facility. This is due to the Territory Plan including garden waste in the definition of recycling facility. Facilities of this nature are prohibited within the NUZ1 zone, the zone in which the development is sited. This is outlined in the zone's associated development table, resulting in the minimum requirement for the development being the impact track. As such a merit track application cannot be considered and the application must be refused.

ASSESSMENT

Although the deemed use (recycling facility) not being assessable through the merit track, an assessment against the relevant zone objectives, development tables and development codes were undertaken and is outlined below.

SECTION 120 (a)

Section 120(a) of the *Planning and Development Act 2007* requires consideration be made to the objectives for the zone in which the development is proposed to take place. The development is not considered consistent with the zone objectives of the NUZ1 zone, which forms part of the reasons for refusal of the application.

• ZONE OBJECTIVES

With regard to section 120(a) of the *Planning and Development Act 2007*, the proposal is not considered to meet the zone Objective d) of the NUZ1: Broadacre zone.

d) Ensure, where appropriate, that development and the use of land does not undermine the future use of land which may be required for urban and other purposes

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If the proposal was to be approved as a temporary use development this would restrict future development that would otherwise be permitted within the development table for NUZ1 – Broadacre. Although temporary use is permitted by the development table, as noted above the proposal has not been deemed temporary in nature.

SECTION 120 (b)

In relation to section 120(b), the authority is not satisfied that the subject land is suitable for the proposed development. The above response to the NUZ1 – Broadacre Zone objectives outlines further reasons why this proposal is not considered suitable for the land. Consideration must also be made toward the NUZ1 – Broadacre zone development table. More Below;

• DEVELOPMENT TABLE

The proposed development as noted above has been deemed a recycling facility. Facilities of this nature are prohibited within the NUZ1 zone, with this noted in the associated development table. The minimum requirement for the development prohibited within a zone is an application in impact track. A merit track application cannot be considered, and the application must be refused.

KEY INCONSISTENCIES WITH RELEVANT DEVELOPMENT AND GENERAL CODES

Inconsistencies with the proposed development and relevant rules of the; *Non-Urban Zones Development Code (NUZDC) and* the *Parking & Vehicular Access General* Code, have been identified through the assessment process and are outlined below:

PRECINCT AND DEVELOPMENT CODE/S

<u>NON-URBAN ZONES DEVELOPMENT CODE (NUZDC)</u>

Element 1: Restrictions on use

1.2 Assessment of Environmental Effects: Criteria 17 (a):

The traffic generation for the proposed development was considered inconsistent with a development that is temporary in nature. The outlined traffic generation for the proposed development is deemed likely to impact the existing road system. Additionally, the application was referred to TCCS who administer traffic and road network issues. TCCS did not support the application or the associated traffic reports. The above points resulted in the development becoming inconsistent with Criteria 17 (a).

Element 6: Environment

6.1: Heritage: Criteria 32:

The application was referred to the ACT Heritage. ACT Heritage did not provide support for the application. This resulted in the development becoming inconsistent Criteria 32.

Element 6: Environment

6.7: Bushfire Risk Mitigation: Criteria 39:

The development was considered inconsistent with the Bush Fire Risk Mitigation General Code. The application which proposes development within a Bushfire Prone Area provides insufficient documentation in relation to bushfire assessment and risk management. This conclusion was largely informed by the entity non-support of ACT Emergency Services Authority (ESA) who through Act Fire and Rescue administer issues relating to bushfire hazards.

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Element 7: Site Services

7.1 Waste Management: Rule 40 / Criteria 40:

The application was referred to TCCS who administer waste management. TCCS did not support the application.

GENERAL CODES

PARKING AND VEHICULAR ACCESS GENERAL CODE (PVAGC)

The PVAGC outlines that parking allocations for developments of the nature proposed are subject to individual assessment. Parking has not been considered for the proposal whilst it has been applied for as a temporary use there should have been consideration of the demand for users (i.e. staff).

Other Inconsistencies and Observations

- The response prepared in relation to the Water Sensitive Urban Design General Code did not denote the suitably qualified who prepared the response.

Conclusion

Given the changes that would be required to the proposal to address the above issues, the view was formed that the proposal as it currently stands, would not be able to meet these requirements. Therefore, in accordance with section 162 of the Act, the planning and land authority refuses this current application.

EVIDENCE

The following evidence formed part of the assessment of this application:

Development Application:	202240118
Territory Plan Zones:	NUZ1 – Broadacre & NUZ3 Hill, Ridges and Buffer Areas
Development Codes:	Non-Urban Zones Development Code
Precinct Code:	Belconnen District Precinct Map
Legislative requirements:	the <i>Planning and Development Act 2007</i> in particular sections 119 and 120
Representations and Entity advice:	As addressed in PART A and PART B of this Decision

PART A and **PART B** provide further details and considerations informing the reasons for the decision.

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PART B – PUBLIC NOTIFICATION AND ENTITY ADVICE

PUBLIC NOTIFICATION

Pursuant to Division 7.3.4 of the *Planning and Development Act 2007*, the application was publicly notified from 29 June 2022 to 20 July 2022. Fifty-one written representations were received during public notification period. With one representation being received outside of the public notification period.

The main issues raised were as follows. Comments are provided as appropriate.

TRAFFIC

The traffic generation for the proposed development was considered as inconsistent with a development that is temporary in nature. The development was deemed not to be temporary in use as outlined in **Part A**. As such the development was not supported as it is considered a prohibited development within the zone it is proposed and cannot be assessed in the merit track. Additionally, the application was referred to TCCS who administer traffic and road network issues. TCCS did not support the application or the associated traffic reports. The above points resulted in the development becoming inconsistent with the Territory Plan, which formed part of the reasons for refusal of the application.

AIR QUALITY/ POLLUTION & ODOUR

The development was referred to the Environmental Protection Agency (EPA) who administer issues relating to environmental protection, this includes air quality & pollution. EPA supported the development subject to the conditions, noted in **Part C** of this decision.

DESIRED CHARACTER & LOCATION

The development was not deemed as temporary in use as outlined in **Part A**. As such the development was not supported as it is considered a prohibited development within the zone it is proposed and cannot be assessed in the merit track. The location of the proposed development coupled with its use resulted in the application becoming inconsistent with the requirements for a merit track application, which informed the reasons to refuse the application.

BUSHFIRE RISK

The development was referred to the ACT Emergency Services Authority (ESA) who administer issues relating to bushfire hazards. ESA did not support the application. This non-support resulted in the development becoming inconsistent the Non-Urban Zones Development Code and by extension, the Territory Plan.

TEMPORARY USE TIMEFRAME

Temporary Use is defined as the use of unleased land for a purpose that is temporary in nature and for which a licence may be issued for a maximum term of three years, and which may be renewed. As outlined in **Part A** the proposed development was not deemed temporary in use.

ENVIRONMENTAL IMPACT

The development was referred to the Environmental Protection Agency (EPA) who administer issues relating to environmental protection. EPA supported the development subject to the conditions, noted in **Part C** of this decision.

COMMUNITY CONSULTATION

Community consultation was not required for the proposed development under the Territory

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Plan or associated legislation. Public notification of this development application was undertaken in accordance with the *Planning and Development Act 2007* and representations were considered in the making of this decision.

DEVELOPMENT INCONSISTENT WITH THE MARKETING OF GINNINDERRY

This is not a planning consideration of the *Territory Plan (2008)* or *Planning and Development Act 2007.*

WATER RUN-OFF

The development was referred to the Environmental Protection Agency (EPA) who administer issues relating to environmental protection including elements of water runoff. EPA supported the development subject to the conditions, noted in **Part C** of this decision.

PUBLIC NOTIFICATION

Public notification of this development application was undertaken in accordance with the *Planning and Development Act 2007* and representations considered in the making of this decision.

HEALTH IMPLICATIONS

The development was referred to the Environmental Protection Agency (EPA) who administer issues relating to pollution and odour. EPA supported the development subject to the conditions, noted in **Part C** of this decision.

<u>NOISE</u>

The development was referred to the Environmental Protection Agency (EPA) who administer issues relating to noise. EPA supported the development subject to the conditions, noted in **Part C** of this decision.

SITE ACCESS POINT

The application was referred to TCCS who administer traffic and road network issues. TCCS did not support the application. This non-support resulted in the development becoming inconsistent with the Territory Plan.

PROPERTY VALUES

This is not a planning consideration of the *Territory Plan (2008)* or *Planning and Development Act 2007.*

PROPOSED USE

The development was not deemed as temporary in use as outlined in **Part A**. As such the development was not supported as it was deemed prohibited development (recycling facility) within the zone it is proposed and cannot be assessed in the merit track. The deemed use for development resulted in the application becoming inconsistent with the requirements for a merit track application.

ZONING CHANGE

There is no proposal for zoning change as a part of this application. The development was not deemed as temporary in use as outlined in **Part A**. As such the development was not supported as it is a prohibited development (recycling facility) within the zone it is proposed and cannot be assessed in the merit track. The deemed use for development coupled with the zone in which it is sited resulted in the application becoming inconsistent with the requirements for a merit track application. w

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<u>GENERAL</u>

The issues raised in the representations were considered in the assessment and making of the decision for this development application. Please refer to **PART B** – 'Reasons for the Decision' for further clarification.

ENTITY ADVICE and REQUIREMENTS

Pursuant to Division 7.3.3 of the *Planning and Development Act*, the application was referred to the entities below.

A summary of entity comments can be found below.

TRANSPORT CANBERRA AND CITY SERVICES (TCCS)

TCCS provided advice stating that the proposal is not supported.

A copy of the TCCS advice is attached to this Notice of Decision.

ENVIRONMENTAL PROTECTION AUTHORITY (EPA)

EPA provided advice stating that the proposal is supported subject to the following conditions/ advice;

- Prior to the site being used for other purposes an environmental assessment in accordance with EPA endorsed guidelines must be undertaken by a suitably qualified environmental consultant to determine whether past activities have impacted the site from a contamination perspective and to determine whether the site is suitable for the proposed uses.
- The consultant's assessment report into the site's suitability for the proposed and permitted uses from a contamination perspective must be submitted to the EPA in accordance with Information sheet 11 EPA Report Submission Requirements for review and endorsement prior to the site being used for other purposes.
- All spoil identified at the site must be managed in accordance with EPA Information Sheet Spoil Management in the ACT.
- All soil subject to disposal from the site must be assessed in accordance with EPA Information Sheet 4 - Requirements for the reuse and disposal of contaminated soil in the ACT.
- No soil is to be disposed from site without approval from the Office of the Environment Protection Authority.
- All works must be carried out in accordance with "Environment Protection Guidelines for Construction and Land Development in the ACT, March 2011", available at www.environment.act.gov.au or by calling 132281.
- As the site is greater than 0.3 hectares the construction is an activity listed in Schedule 1 as a Class B activity under the *Environment Protection Act, 1997*. The contractor/builder developing the site must hold an Environmental Authorisation or enter into an Environmental Protection Agreement with the Environment Protection Authority (EPA) in respect of that activity prior to works commencing.

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- An Erosion and Sediment Control Plan must be submitted to and be endorsed by the EPA prior to works commencing on site.
- Prior to operations commencing the applicant must apply for and be granted an Environmental Authorisation for the proposed Class A activity.
- All excavations that collect rainwater during a rainstorm event would be considered as a sediment control pond and must meet the following condition No discharge from pond unless sediment level is less than 60mg/litre. If sediment level is greater, then prior to discharge, the pond must be dosed with either Alum or Gypsum and allowed to settle until the sediment is less than 60 mg/litre.

<u>CONSERVATOR OF FLORA AND FAUNA (TREE PROTECTION UNIT) (the</u> <u>Conservator)</u>

The Conservator provided advice stating that they have no comment on this Development Application, as the proposed works are on unleased land and therefore not covered by the Tree Protection Act 2005

ACT HERITAGE COUNCIL - The Council

The Council provided advice stating that further information is needed to determine whether the development will damage Aboriginal places or objects.

A copy of the Council's advice is attached to this Notice of Decision.

ACT EMERGENCY SERVICES AGENCY (ACTESA)

The ACTESA provided advice stating that the proposal is not supported.

A copy of the ESA advice is attached to this Notice of Decision.

ICON WATER

ICON Water provided advice stating that the proposal Fails to Comply with their water and sewerage network protection requirements.

A copy of the Icon Water advice is attached to this Notice of Decision.

EVOENERGY (ELECTRICITY)

EvoEnergy (Electricity) provided advice stating that the proposal Fails to Comply with their network protection requirements.

A copy of the Evoenergy advice is attached to this Notice of Decision.

EVOENERGY (GAS)

EvoEnergy (Gas) provided advice stating that they do not object to the proposed works.

A copy of the EvoEnergy (Gas) advice is attached to this Notice of Decision.

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ATTACHMENT 1

ADMINISTRATIVE INFORMATION RELATING TO NOTICE OF DECISION

Date this approval takes effect – NA

Inspection of the Application and Decision

A copy of the application and the decision can be inspected between 9.00am and 4:00pm weekdays at the Environment, Planning and Sustainable Development Directorate Dickson Customer Service Centre at 480 Northbourne Avenue, Dickson, ACT.

Submission of revised drawings or documentation

If a condition of approval requires the applicant to lodge revised drawings and / or documentation with the planning and land authority for approval pursuant to section 165 of the Act, the submission must be made by completing an application in e-development.

Reconsideration of the Decision

If the DA applicant is not satisfied with the decision made by the planning and land authority, they are entitled to apply to the planning and land authority for reconsideration within <u>20 working days</u> of being told of this decision pursuant to section 191 of the Act. A longer timeframe may apply only if granted in writing by the planning and land authority pursuant to section 184 of the Act.

More information is available online at <u>https://www.planning.act.gov.au/build-buy-</u>renovate/build-buy-or-renovate/approvals/development-applications/appeal-a-da-decision.

Please contact Access Canberra Customer Services if you wish to lodge a reconsideration application.

Review by the ACT Civil and Administrative Tribunal (ACAT)

- 1. Decisions that are reviewable (sometimes referred to as appeals) by the ACAT are identified in Schedule 1 of the <u>Act</u>, except for matters that are exempted under Schedule 3 of the <u>Planning and Development Regulation 2008</u> (matters exempt from third party review).
- 2. The notice of decision and this advice have been sent to all people who made a representation in relation to the application.
- 3. The ACAT is an independent body. It can review a large number of decisions made by ACT Government ministers, officials and statutory authorities on their merits. The ACAT can agree with, change or reject the original decision, substitute its own decision or send the matter back to the decision maker for reconsideration in accordance with ACAT recommendations.
- 4. More information on appeal rights is available online at <u>https://www.planning.act.gov.au/build-buy-renovate/build-buy-or-</u> <u>renovate/approvals/development-applications/appeal-a-da-decision</u>.
- 5. The ability to review the Authority's decision is a matter of law. **If** you think you have a right of review, you may apply to the ACAT for a review of the decision. Application forms can be obtained from the ACAT at the website listed below. You can also download the form from the ACT Legislation Register. It is recommended you seek independent advice in regards to such reviews eg a legal practitioner.

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- 6. If you are applying on behalf of an organisation or association, whether incorporated or not, the Tribunal in deciding whether to support this application will consider the effect of the decision being reviewed on the interests of the organisation or association in terms of its objects or purposes. A copy of the relevant documents will be required to be lodged with the Tribunal.
- 7. The time limit to make a request for a review is 28 days from the date of this notice of decision. The time limit can be extended in some circumstances (refer to sections 10 (2), 10(3), 25(1)(e) and 25(2) of the ACT Civil & Administrative Tribunal Act 2008; and rule 38 of the ACT Civil and Administrative Tribunal Procedures Rules 2020.
- 8. Applications to the ACAT, including an application to be joined as a party to a proceeding, require payment of a fee (the Tribunal Registry will advise of the current fee), unless you are receiving legal or financial assistance from the ACT Attorney-General. You can apply to have the fee waived on the grounds of hardship, subject to approval (refer to section 22T of the ACT Civil and Administrative Tribunal Act 2008). Decisions to grant assistance are made on the grounds of hardship and that it is reasonable, in all the circumstances, for the assistance to be granted. Applications should be made in writing to: the Director General, Justice and Community Safety Directorate, GPO Box 158, CANBERRA ACT 2601. You can ask the ACAT for more details.
- 9. The ACAT is required to decide appeals in land and planning and tree protection cases within 120 days after the lodging of the appeal, unless that period is extended by the ACAT upon it being satisfied that it is in the interests of justice to do so.
- 10. The following organisations may be able to provide you with advice and assistance if you are eligible:
 - ACT Law Society, telephone 6274 0300ACT
 - Legal Aid Office, telephone 1300 654 314
 - ACT Council of the Ageing, telephone 02 6154 9740
 - Welfare Rights Centre, telephone 1800 226 028
 - Environmental Defender's Office (ACT), telephone 02 6243 3460.
- 11. You will have to pay any costs involved in preparing or presenting your case. The ACAT also has the power to award costs against a party in the circumstances specified in s 48 of the ACT Civil and Administrative Tribunal Act 2008. This power is in addition to the power of the ACAT to strike out a party and to dismiss an application for failure to comply with the ACAT's directions.
- 12. You may apply for access to any documents you consider relevant to this decision under the ACT *Freedom of Information Act 2016*. Information about Freedom of information requests is available on the planning and land authority's web site at https://www.environment.act.gov.au/about/access-government-information or by contacting us by phone on 02 6207 1923.
- 13. The procedures of the ACAT are outlined on the ACAT's website, including in the Guide to the Land and Planning Division and the Guide to the Hearing. Contact the ACAT for alternative ways to access information about the ACAT's procedures.

Review by the ACT Supreme Court

1. The Authority's decision may also be subject to judicial review by the ACT Supreme Court under the *Administrative Decisions (Judicial Review) Act* 1989 (ADJR Act).

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- 2. Under the ADJR Act, an *eligible person* may make an application for review of a decision.
- 3. An *eligible person* must demonstrate that their interests are adversely affected by the decision and that the application raises a significant issue of public importance.
- 4. Section 5 of the ADJR Act sets out the grounds on which a decision can be reviewed.
- 5. The time limit to make an application for review is 28 days from the date the Notice of Decision is provided to the applicant and those people who made a representation.
- 6. The ACT Supreme Court is a costs jurisdiction where costs generally follow the event. This means that the unsuccessful party is required to pay the costs of the successful party.
- 7. For more information on ACT Supreme Court processes and fees, please visit <u>https://courts.act.gov.au/home</u>.

Other approvals

A notice of decision under the *Planning and Development Act 2007* grants development approval only. Other approvals may be required, including:

1. Building Approval

Most building work requires building approval under the *Building Act 2004* to ensure it complies with building laws such as the *Building Code of Australia*. The lessee should engage a private building certifier to determine whether building approval is required and assess and approve the building plans before construction commences. A list of certifiers can be obtained from the <u>Environment, Planning and Sustainable</u> <u>Development Directorate</u>.

2. <u>Tree damaging activity approval</u>

A Tree Management Plan under the *Tree Protection Act 2005* is required for approval where it is proposed to undertake groundwork within the tree protection zone of a protected tree or likely to cause damage to, or remove, any trees defined as protected trees by that Act. More information is available from the Transport Canberra and City Services Directorate at <u>https://www.tccs.act.gov.au/city-living/trees</u>.

3. Use of verges or other unleased Territory Land

In accordance with the *Public Unleased Land Act 2013*, road verges and other unleased Territory land must not be used for the carrying out of works, including the storage of materials or waste, without prior approval of the Territory. More information is available from the Transport Canberra and City Services Directorate at <u>https://www.tccs.act.gov.au/city-living/public_land_use</u>.

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4. Works on unleased Territory Land

In accordance with the *Public Unleased Land Act 2013*, no work can be undertaken on unleased Territory land without the approval of the Territory. Such approval must be obtained from the Senior Manager, Place Coordination and Planning, Transport Canberra and City Services Directorate by way of:

- (a) a certificate of design acceptance prior to the commencement of any work; and
- (b) a certificate of operational acceptance on completion of all works to be handed over to TCCS.

Works on unleased Territory land may include the construction or upgrading of driveway verge crossings, public footpaths, roads, street lighting, stormwater works, waste collection amenities, street signs and line marking, road furniture and landscaping.

Contact details for relevant agencies

ACT Civil and Administrative Tribunal	www.acat.act.gov.au
Level 4, 1 Moore Street	tribunal@act.gov.au
CANBERRA CITY ACT 2601	02 6207 1740
GPO Box 370, CANBERRA, ACT 2601	02 6205 4855 (Fax)
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ACT Supreme Court	www.courts.act.gov.au
4-6 Knowles Place,	02 6205 0000
CANBERRA CITY ACT 2601	
GPO Box 1548, CANBERRA CITY, ACT	
2601	
Environment, Planning and Sustainable	www.planning.act.gov.au
Development Directorate	02 6207 1923
480 Northbourne Avenue	
DICKSON ACT 2602	
GPO Box 158, CANBERRA 2601	
Planning and land authority	
 list of certifiers for building approval 	
- demolition information	
- asbestos information	
Environment Protection Authority	EPAPlanningLiaison@act.gov.au
- environment protection	6207 5642
- water resources	
- Conservation, Planning and	
Research	
 threatened species/wildlife 	
management	
WorkSafe ACT	worksafe@worksafe.act.gov.au
 asbestos information 	132 281
ACT Heritage Council	www.environment.act.gov.au
 Aboriginal, historic and natural 	132 281
heritage management	
Tree Protection Unit	
- Development Applications (DA)	TCCS.TreeProtectionACTPLARef@act.gov.au
issue:	TCCS TracProtection@Act gov ou
- Tree Damaging Activity	TCCS.TreeProtection@Act.gov.au
Applications (TDAA) issue:	

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Transport Canberra and City Services	www.tccs.act.gov.au
landscape management and protection plan approval	132 281
use of verges or other unleased Territory land	02 6207 0019 (development coordination)
works on unleased Territory land - design acceptance	tccs.dcdevelopmentcoordination@act.gov.au
 driveway inspections or building applications 	
damage to public assets	
Health Directorate	www.health.act.gov.au
	hps@act.gov.au
	02 5124 9700
Education Directorate	www.education.act.gov.au
	02 6205 5429
Utilities	
Telstra (networks)	02 8576 9799
TransACT (networks)	02 6229 8000
Icon Water	02 6248 3111
Electricity reticulation	02 6293 5749

Translation and interpretation services

The ACT Government's translation and interpreter service runs 24 hours a day, every day of the week by calling 131 450.

ENGLISH	If you need interpreting help, telephone:	
ARABIC	إذا احتجت للساعدة في الترجمة الشَّفوية ، إتصل برقم الهاتف :	
CHINESE	如果你需要传译员的帮助, 请打电话:	
CROATIAN	Ako trebate pomoć tumača telefonirajte:	
GREEK	Αν χρειάζεστε διερμηνέα τηλεφωνήσετε στο	
ITALIAN	Se avete bisogno di un interprete, telefonate al numero:	
MALTESE	Jekk għandek bżonn I-għajnuna t'interpretu, ċempel:	
PERSIAN	اگر به ترجمه شفاهی احتیاج دارید به این شمار ه تلفن کنید:	
PORTUGUESE	Se você precisar da ajuda de um intérprete, telefone:	
SERBIAN	Ако вам је потребна помоћ преводиоца телефонирајте:	
SPANISH	Si necesita la asistencia de un intérprete, llame al:	
TURKISH	Tercümana ihtiyacınız varsa lütfen telefon ediniz:	
VIETNAMESE	Nếu bạn cần một người thông-ngôn hãy gọi điện-thoại:	
TRANSLATING AND INTERPRETING SERVICE 131 450		

Canberra and District - 24 hours a day, seven days a week